

The GenusPlus Group (the parent Company) and its subsidiaries, provide an integrated service, via our operating companies, through resources, power, utilities, and communications sectors across Australia.

GPG is committed to protecting your privacy. We recognise that you have a right to control how your personal information is collected and used. We know that providing personal information is an act of trust and we take that seriously.

GPG aims to manage privacy and the security of personal information in accordance with the Privacy Act 1988 (Cth) as amended (the Privacy Law).

### **1. When collecting Information,**

We shall:

- Not collect personal information unless we consider it necessary for the purpose of conducting our business. As GPG has different business units, we may need to disclose personal information within the group in order to conduct our business.
- Not use or disclose personal information about an individual for a purpose other than:
  - a) The purpose for which it was collected.
  - b) A related purpose (or, in the case of sensitive information, a “directly related” purpose) which the individual would reasonably expect.
  - c) A purpose required by law.
  - d) A purpose for which we have obtained the consent of the individual.
- We aim to ensure that the personal information we collect, use, or disclose is accurate and up to date.
- Take all reasonable steps to keep any personal information which we use or disclose protected from loss, misuse, interference, unauthorised access, modification, or disclosure.
- Provide individuals access to their personal information that we hold, except where we are required or permitted by law to refuse access. Adhere to the Terms and Conditions of the Privacy Act 1988 (as amended).

### **2. Using and Disclosing Your Personal Information**

Any personal information given to GPG will be used solely for the purpose given and will not be shared, sold, or given to any third parties, unless required or authorised under the exemptions set out in the Privacy Act.

Any email communications GPG receives from you, will only be used for the purpose given and are subject to the conditions set out in this Privacy Policy. Please note, as email communication is not secure; while we will endeavour to take reasonable steps to protect the personal information from misuse, interference, loss, unauthorised access, modifications or disclosure, any personal information you send via email is done so at your own risk.

### **3. Website Privacy**

#### **(a) Access to website**

When accessing GPG’s website, GPG may record and log information for statistical and security purposes. This information does not include any personally identifying information but may include a user’s server address and domain name, the operating system used, the date, time and duration of the visit, the pages accessed, and the type of web browser used. GPG uses this information to analyse its site’s usage and performance and to refine and develop our site.



(b) Cookies

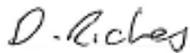
Cookies are small data files that are written to a computer's hard drive when accessing a website. GPG's web server may send cookies to a user's web browser in order to improve the functionality of the website. GPG's site uses cookies to support current activity on its website by providing a unique identifier in order to allow its web server to distinguish the web browsers accessing our site.

GPG only uses cookies to track the use of its website so that it can understand how users access the website. GPG's site does not store any personally identifying information in cookies. The cookies sent by GPG's site expire when a session ends and are not stored permanently on computer hard drives. Any information GPG collects regarding user traffic patterns on its website is used on an anonymous basis.

It is possible for a user to adjust their browser settings to allow the user a choice whether to accept or refuse cookies. However, if the user chooses to disable the receipt of cookies from GPG's website, some aspects of the website may not be accessible.

GPG does not warrant or make any representations with respect to the privacy policies or practices of operators of other websites where GPG provides a hyperlink to that website on GPG's website.

GPG will review and revise its policies regularly. Accordingly, GPG reserves the right to change this Privacy Policy at any time.



David Riches

**Chief Executive Officer**

GenusPlus Group

Date: 15/12/2021